

Future vision of e-services mean smaller burden for SMEs



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The Ministry of Commerce and Industry (MOCI) and the Information Technology Authority Sultanate of Oman (ITA) started a project in cooperation with the experts at the Estonian Centre of Registers and Information Systems (RIK) to lay down the future vision for the new Omani OSS portal at the beginning of the year.

At the end of the engagement, Mr Mehis Sihvart, the director of RIK, stated, “This project has been an excellent example of fruitful cooperation between two countries. Our aims are similar -- a better environment for SMEs via e-governance. We learned a lot from this project and hope that these kinds of knowledge transfers will continue in future as well.”

The cooperation project was started with the aim of enabling more online e-Services and enhancing the business processes that in place related to company registration and licensing in the OSS portal. The OSS system is one of the first e-government initiatives that have been launched in the Sultanate of Oman. Based on the extensive two-month mapping and planning process, the MOCI and the Estonian experts came up with a plan for e-services development that can make company registration as easy as it is in Estonia.

Estonia is known for its transparent and easy to use e-business register, which enables companies to be registered in a World record time of only 18 minutes.

At signing of cooperation agreement, H.E. Al Maimani stated, “This agreement shows the sultanate’s keenness to strengthen the collaboration with different countries. We will benefit from the Centre of Registers & Information Systems in terms of exchanging experiences and experts especially in the areas that we need to develop.”

Based on the good cooperation and experience, the Estonian-Oman Parliamentary group was established in the Estonian parliament on 26 September. Estonian parliamentary groups are established in order to intensify bilateral communication with parliaments of other states.

Further questions:

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